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From: JENS C. JENKINS  
Serial No. 09/963,914  
Comments: Please see attached.  
Docket No.: 13768.203  
Customer No. 047973

\*\*\*\*\*  
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PPA00000146SV001

FILED VIA FACSIMILE

PATENT APPLICATION

Docket: 13768.203

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Timothy E. Wood, et al.

Serial No.: 09/963,914

Filed: September 26, 2001

Confirmation No.: 9417

For: FACILITATING CONTEXTUAL HELP IN A  
BROWSER ENVIRONMENT

Examiner: Thu V. Huynh

Customer No. 047973


CERTIFICATE OF FACSIMILE TRANSMISSION

Mail Stop AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**Sir:**

I hereby certify that this paper is being transmitted via facsimile at facsimile number 801-328-1707 to the Patent and Trademark Office to phone no. 571-273-8300 (Formal Fax No.) on the date shown below.

- Transmittal Letter (1 page)
- Amendment "C" (10 pages)

<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b>					Docket No. <b>13768.203</b>	
Applicant(s): <b>Timothy E. Wood, et al.</b>						
Application No. <b>09/963,914</b>	Filing Date <b>September 26, 2001</b>	Examiner <b>Thu V. Huynh</b>	Customer No. <b>047973</b>	Group Art Unit <b>2178</b>	Confirmation No. <b>9417</b>	
Invention: <b>FACILITATING CONTEXTUAL HELP IN A BROWSER ENVIRONMENT</b>						
<b>COMMISSIONER FOR PATENTS:</b>						
Transmitted herewith is an amendment in the above-identified application.						
The fee has been calculated and is transmitted as shown below.						
<b>CLAIMS AS AMENDED</b>						
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE	
<b>TOTAL CLAIMS</b>	<b>14</b>	<b>22</b>	<b>0</b>	x <b>\$50.00</b>	<b>\$0.00</b>	
<b>INDEP. CLAIMS</b>	<b>3</b>	<b>6</b>	<b>0</b>	x <b>\$200.00</b>	<b>\$0.00</b>	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					<b>\$0.00</b>	
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$0.00</b>	
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account <b>23-3178</b> <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input type="checkbox"/> Payment by credit card. Form PTO-2038.						
<b>WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.</b>						
 Signature			Dated: October <b>26</b> , 2005			
<b>JENS C. JENKINS</b> Attorney for Applicant Registration No. 44,803 Customer No. 047973			I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on _____ (Date) _____ Signature of Person Mailing Correspondence _____ Typed or Printed Name of Person Mailing Correspondence			
CC:						

**RECEIVED**  
CENTRAL FAX CENTER**OCT 26 2005***FILED VIA FACSIMILE*PATENT APPLICATION  
Docket No. 13768.203

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of		)
	Timothy E. Wood et al.	)
Serial No.	09/963,914	)
		) Art Unit
Filed:	September 26, 2001	) 2178
		)
Confirmation No.	9417	)
		)
For:	FACILITATING CONTEXTUAL HELP IN A BROWSER ENVIRONMENT	)
		)
Examiner:	Thu V. Huynh	)
		)
Customer No.	47973	)

**AMENDMENT "C"**Mail Stop AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action of August 25, 2005 (paper no. 20050815), please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.